

VMware Infrastructure Health Check HP – CTC Giveaway Details



VMware Assessment Engagement SOW

Customer Requirements

The customer must have a fully implemented VMware infrastructure. Dev, QA or Production

The customer will provide CTC Consultant direct access to the VMware administrators for at least 1 day to assess the entire VMware environment.

CT Consultants Inc. will sign an NDA with the customer at their request.

CTC Deliverables

Offsite

- Discovery call with the to understand the major pain points
 - Prioritizing the topics of concern, which will then be addressed in priority sequence by the CTC Consultant
 - Define time allocation to each customer defined pain point as per discovery call
 - 2 hours of conference calls prior to going onsite.
 - The conference calls will help understand the environment and highlight some high level areas of concern the customer would like to address.
- NOTE: The calls will be done 2 weeks prior to going to customer site.

Onsite

16 Hours of consulting

Day 1: Interviews with the VMware administration team will take place throughout day

NOTE: Some diagnostic tools and data gathering tools may be run against the environment for data gathering

CT will do a “best effort” to cover all pain point and will address the points in priority sequence as defined by the customer

Day 2:

Interviews with the Enterprise Management / monitoring team or team leads, enterprise architects, or Operations Support Admins. This will help CTC understand how the customer manages their current physical and virtual IT assets.

A virtual server sprawl assessment will be run at the customer site.

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Post onsite Deliverables (2 days)

A written report will be sent back to the customer covering virtual server infrastructure.

Recommendations will be made back to the customer on how to utilize HP Software tools to enhance the management of a hybrid virtual & physical infrastructure.

The following topics will be addressed and defined in the report back to the customer.

- **Virtualization strategy for testing and deploying virtual infrastructure**
- **Server provisioning & controlling Virtual Server Sprawl**
- **Enterprise Management & Service monitoring for VMware**
- **Virtual Storage utilization visibility**
- **Backing up your data Virtual environment**

Total Hours offered by CTC

16 hours onsite

16 hours offsite

NOTE: The consultant conducting the assessment will be VCP Certified and have extensive VMware Experience